

PRESIDENT'S SECRETARIAT (PUBLIC)
AIWAN-E-SADR

Rep. No. 183/WM/2024

Dated: 16.06.2025

PESCO Vs Raza Ullah Khan

Subject: REPRESENTATION FILED BY PESCO AGAINST THE ORDER OF THE WAFAQI MOHTASIB DATED 02.01.2024 IN COMPLAINT NO. WMS-DIK/0002859/23

Please refer to your representation filed before the Honourable President of Pakistan.

2. This representation has been filed by Peshawar Electric Supply Company (PESCO/The Agency) on 02.04.2024 against the Order of the learned Wafaqi Mohtasib (WM) dated 02.01.2024, whereby it has been held that:-

"In view of the above facts and circumstances, the Agency is hereby advised:

- i. To consider the matter and adopt proper procedures/rules/regulations which were violated earlier and had resulted into mal-administration.*
- ii. To review the charged assessments in accordance with the Agency's policy.*
- iii. To provide compliance report within thirty (30) days of the receipt of the Findings or reasons for not doing so in terms of Article 11(2) of President's Order No.1 of 1983."*

3. The complainant, a commercial electricity consumer, having A-2a(04) tariff with sanctioned load 01-KW, filed the present complaint against the Agency (PESCO Bannu) wherein, he alleged its mal-administration for inefficiency and misuse of authority while adding arrears of unjust assessments to his electricity bill of Rs. 40,350/- for the month of October-2023. Earlier, he had requested the Agency for redressal of his grievances but to no avail, hence, the instant complaint. Thus, he escalated his complaint with the learned Wafaqi Mohtasib for redressal of his grievance at the earliest.

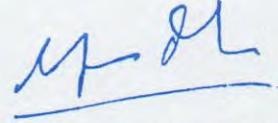
4. The Agency (SDO Urban Sub Division, PESCO Bannu) reported vide letter no. 3701-02 that the complainant was charged 03 assessments. The detail is tabulated below:-

S. No.	Billing Months	Units charged	Allegations	Reference No.
1.	05/2022	728(2x2)	Meter Shunted	08 26611 0554801 U
2.	11/2022	545(1x3)	-do-	
3.	05/2023	292(1x2)	-do-	

5. Considering the respective stances, the learned Wafaqi Mohtasib proceeded to pass the above referred order which is assailed by the Agency.

6. The case was fixed for hearing on 06.05.2025. Mr. Inam Akbar, Director (Commercial), Mr. Fahim Ahmad, SDO, Mr. Imran Khan, SDO and Mr. Fateh Ullah, Line Superintendent-I appeared on behalf of the petitioner/ PESCO. No one appeared on behalf of the respondent. The matter has been heard at some length. It has been explained to the representatives of the Agency that as the matter pertains to the implementation of the order of the learned Wafaqi Mohtasib, the proper forum would be the office of the learned Wafaqi Mohtasib. It has been suggested that the petitioner may consider withdrawing this representation so as to pursue the issue in implementation proceedings before the learned Wafaqi Mohtasib. In view of this, the learned representative of the Agency wishes to withdraw the instant representation for the time being.

7. Accordingly, the Honourable President has accorded approval to para-6 above.



(Justice (R) Irfan Qadir)
Consultant (Legal Affairs)

The Chief Executive Officer
PESCO/WAPDA, 166-Wapda House
Shami Road,
Peshawar.

Mr. Raza Ullah Khan
S/o Umer Sheraz Khan
R/o Kotka Purana Tooran
Bannu.

Copy to:

- The Secretary, Wafaqi Mohtasib (Ombudsman)'s Secretariat, Constitution Avenue, Islamabad.
- Press Wing for necessary action/ uploading it on the official website.